

Job Mentoring and Work Talk

Finding Work in New Zealand

Job Seeker Case Study

- Solo mother with 3 teenage children
- Has a refugee background
- From Colombia, been living Ecuador
- Mother and children have health issues
- Has a caregiving qualification and experience
- Elementary English
- No NZ work experience

Barriers to Employment

- Language
- No NZ work experience or driver's licence
- Qualifications not recognised
- Limited knowledge of NZ
 - career and work options
 - workplace culture
 - safety and health regulations
- Lack of support when moving from income support to work and negative attitudes from some employers

Job Mentoring

- A mentor is a trusted advisor who shares their knowledge about the NZ work environment
- Mentors are required to do a short training
- They are matched with job seekers from refugee backgrounds
- Identify skills and qualities, set goals, make a career plan, training options, English classes, driver's licence, CVs, job applications, interview role plays, negotiating Work and Income etc

Work Talk

- 4 week course for people from language backgrounds other than English who want to learn job search skills and workplace communication
- 2012 - 6 courses, 70 students
- 3 tutors teach in their field of expertise
- Other contributors include Careers NZ, Settlement Support NZ, Ministry of Business, Innovation and Employment, and Inland Revenue Department

Work Talk Overview



Refugee Works

- Refugee Services employment service
- Based at the Waikato Migrant Resource Centre
- Liaise closely with Employment Liaison Advisors
- Select Job Seekers who are work ready
- Matched with a Mentor
- One to one relationship does make a difference
- Advisor continues to work with the Job Seeker

Migrant Employment Project

- Hamilton Multicultural Services Trust
- Employment seeking service for migrants
- Employment solutions and internships
- English language assessments and support
- Career plans
- CV and interview preparation
- Workshops

Wrap Around Employment Service

English Language Partners Waikato

- Job Mentoring and Work Talk

Refugee Services

- Refugee Works

Hamilton Multicultural Services Trust

- Migrant Employment Project

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